

PRICE LIST SPECIFIC COSTS AND COMPENSATIONS FOR MOBILE, INTERNET AT HOME, AND COMBO

Mobile Vikings



Price list

	Price as from 1/1/2024
New SIM card request	€0
Installation cost internet at home (worth 149€)	€ 50*
Rent per Wi-Fi booster (per month)	€3
Financial intervention repair Internet at home (unless caused by Viking)	€0
Financial intervention repair Internet at home when caused by Viking	based on estimate
Price of replacement modem after damage, loss, or theft caused by Viking	€ 90
Flat-rate compensation in event of failure to return modem after contract termination	€ 99
Flat-rate compensation in event of failure to return Wi-Fi booster after contract termination	€ 50
Administrative cost in event of price plan change	€0
Installation of internet at home in event of change of address	€0*
Transfer of internet at home installation to new resident	€0
Compensation by Mobile Vikings in event of wrongful termination of services or wrongful billing of reminder fees	€9
Administration cost for refund calling credit prepaid cards	€5
Internet at home installation by an installer when self-install is possible	€ 59

^{*} See terms and conditions art. 4.13 for more info.