



**MØBILE VIKINGS**

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# **PRICE LIST SPECIFIC COSTS AND ALLOWANCES FOR MOBILE, INTERNET AT HOME AND COMBO**

Mobile Vikings

## Price list

	Price as of 1/1/2026
Request for a new SIM card	€ 0
Rental per Wi-Fi booster (per month) for Fast or Superfast Internet at Home	€ 3.5
Rental per Wi-Fi booster (per month) for Hyperfast Internet at Home	€ 4.5
Intervention for Internet at Home repair (unless caused by Viking's fault)	€ 0
Intervention for Internet at Home repair if caused by Viking's fault	Based on quotation
Cost of replacing a modem due to damage, complete loss, or theft caused by Viking's fault	€ 90
Flat-rate compensation for failure to return a modem upon termination of the contract	€ 99
Flat-rate compensation for failure to return a Wi-Fi booster upon termination of the contract	€ 50
Administrative cost for rate plan change	€ 0
Internet at Home installation when moving house	€ 0
Transfer of the Internet at Home installation to a new resident	€ 0
Compensation by Mobile Vikings for unlawful service termination or unjustified reminder fee charges	€ 9
Administrative fee for refunding prepaid card credit	€ 5
Internet at Home installation by a technician when self-installation is possible	€ 59
Administrative cost for the first payment reminder	€ 0
Administrative cost for each subsequent payment reminder	€ 6,5
Maximum compensation that may be claimed for non-payment of the Invoice/Payment invitation by the due date, including reminder costs and subcontracting fees, when Mobile Vikings entrusts debt collection to a third party	<ul style="list-style-type: none"> <li>• Late payment interest from the invoice due date, calculated at the legal interest rate on the undisputed amount of the Invoice/Payment invitation; <u>and</u></li> <li>• A flat-rate amount of: <ul style="list-style-type: none"> <li>- € 20 if the total outstanding balance is less than or equal to € 150;</li> <li>- € 30 plus 10% of the outstanding amount on the portion between € 150.01 and € 500 if the outstanding balance is between € 150.01 and € 500;</li> <li>- € 65 plus 5% of the outstanding amount on the portion above € 500, with a maximum of € 2000, if the outstanding balance exceeds € 500.</li> </ul> </li> </ul>
Flat-rate compensation payable by the Viking when Mobile Vikings entrusts debt collection to a third party	Difference between the maximum amount specified above and the amount of reminder fees charged by Mobile Vikings
Maximum reactivation cost after suspension or minimum service due to non-payment	€ 30